



## Extensia Patient Referral Exchange

Finding the Right Providers and Referring Easily in One Step

### EPRX Overview

The Extensia Patient Referral Exchange (EPRX) streamlines the process of finding other providers, referring patients and ordering diagnostic tests.

A significant amount of time is spent locating the right providers and services for patients. A significant amount of time is wasted with patients not arriving at their appointment with all the necessary pre-requisites. EPRX is designed to reduce time spent and wasted in the referral process.

EPRX is designed to locate the providers and services that are the most appropriate and convenient for providing care to a patient. Once selected, the EPRX assists the referrer to ensure all the referral criteria are met. EPRX also provides the patient with all the information they need to arrive on time with all the necessary pre-requisites and results.

### How EPRX Works

Centrally maintaining quality data in a provider directory is unsustainable. The EPRX encourages providers to update their own profiles regularly.

It does this through rich profiles that:

- ▶ Target the specific patients that match the provider's interests (shaping referrals to the practice)
- ▶ Advertising all of the additional treatments, procedures and services that the provider can offer
- ▶ Educating the referrer on the specific referral criteria that needs to be met
- ▶ Educating the patient on the practice locations, transport and payment options, and required documentation so that the patient is more likely to arrive on time with all the required documentation and pre-requisites met

These benefits mean that the EPRX has high quality data with up-to-date detailed profiles perfect for finding the most appropriate and convenient services for the patient.

EPRX is able to match the search criteria (patient age, sex and location and disease or condition) against the comprehensive profiles of service providers. This combined with in-built intelligence about the best practice care for a disease or condition allows the EPRX to filter the services most likely to be appropriate and convenient for the patient's circumstances. The information presented to the referrer and patient includes a relevance indicator, appointment waiting times, proximity (in kilometres) to the patient's address (or other specified location) and the full practice and provider profile details.

Using this information the referrer is efficiently able to select, in a click, all the providers and services, and order all the diagnostic tests necessary to meet the health care requirements of the patient. This avoids manually keeping track of local providers and the need to search for less common services or non-medical community services and support organisations.

All the referrals and ordered tests can be sent electronically with one click directly to the intended recipient (and/or printed and given to the patient). EPRX improves the quality of the referral process end-to-end in addition to saving valuable time and money

**EXTENSIA** HEALTH SOLUTIONS Patient Referral Exchange

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Practice: [Private Practice Clinics](#)

Home Search Requests

Providers Imaging Pathology Investigations Procedures Resources Products Support

Search by [condition and location](#)

A patient, f, aged 39, presents with Diabetes and seeks providers near 4006 and within 20 km.

\* We cannot guarantee all the information found on this site is current and/or accurate as it populated by each provider

**Providers**

Provider Type [All Disciplines](#)

Provider	Provider Type	Address	Relevance	Wait	km
<a href="#">Diabetes Clinic (RBMH)</a>	Physician (Endocrinology)	HERSTON QLD 4006	60	6	1.02
<a href="#">Diabetes Clinic (Royal Brisbane and Women's Hospital)</a>	Physician (Endocrinology)	HERSTON QLD 4029	60	52	1.02
<a href="#">Diabetes Clinic (Princess Alexandra Hospital)</a>	Outpatient Clinic (Endocrinology)	WOOLLOONGABBA QLD 4102	50	52	5.03
<a href="#">d'Emden, Michael C</a>	Physician (Endocrinology)	HERSTON QLD 4006	45	7	1.02
<a href="#">Moore, Geoff A</a>	Physician (Endocrinology)	AUCHENFLOWER QLD 4066	45	52	4.46
<a href="#">Wesley Diabetes Education and Support Service</a>	Nursing Services (Nursing Service-Hospital)	AUCHENFLOWER QLD 4066	40	1	4.67
<a href="#">Tauschmann, Peta M</a>	Nursing Services (Nursing Service-Community)	JINDALEE QLD 4074	40	1	12.84

## Features

EPRX allows providers and services to be tagged as personal favourites. The favourites view allows selection of multiple favourites without needing to search. Favourites are also highlighted on the search views.

Templates can be created in EPRX for common referral situations (for example newly diagnosed diabetes) which, with one click, will auto-generate all the referrals ready to send. Before sending, adjustments can be made to cater for the specific situation.

EPRX is integrated with local clinical systems (for example Medical Director and practiX) to allow transfer of patient details so that with one click from the local clinical system, the EPRX application is opened with the search criteria pre-populated and the search completed ready for selection.

EPRX is web-based, meaning that it can be accessed from anywhere, anytime with no installation, no updates and no compatibility issues.

## EPRX:

- ✓ **Locates Service Providers**
- ✓ **Orders Diagnostic Tests**
- ✓ **Finds the most appropriate services**
- ✓ **Sends Electronic Referrals**
- ✓ **Finds the most convenient services**
- ✓ **Is Integrated with clinical systems**
- ✓ **Finds non-medical services**
- ✓ **Means the Patient Arrives "Ready-to-Go"**



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